

Agenda

- 8:00 a.m. – 8:30 a.m. *Registration*
- 8:30 a.m. – 8:45 a.m. *Opening Remarks and Overview of USAC*
- 8:45 a.m. – 9:45 a.m. *Overviews of the High Cost and Low Income Programs*
- 9:45 a.m. – 10:10 a.m. *Certifications, Verifications, and Line Count Filings*
Understanding High Cost certification deadlines, line count filings,
and Low Income certification and verification requirements
- 10:10 a.m. – 10:25 a.m. *Break*
- 10:25 a.m. – 10:50 a.m. *Certifications, Verifications, and Line Count Filings,*
Continued
- 10:50 a.m. – 11:30 a.m. *Projections, Collections, and Disbursements*
Understanding projections, collections, and disbursement
calculations for both the High Cost and Low Income programs
- 11:30 a.m. – 12:00 p.m. *Understanding the Competitive ETC Cap*
Learn about the industry-wide competitive ETC cap, how it is
calculated, and the impact on competitive ETCs' support
- 12:00 p.m. – 1:00 p.m. *Lunch (provided)*
- 1:00 p.m. – 1:45 p.m. *Overview of USAC's 499 and Billing Processes*
- 1:45 p.m. – 3:00 p.m. *High Cost and Low Income Audits*
Learn about the types of audits conducted by USAC and the FCC,
document retention rules, and how to avoid common audit findings
- 3:00 p.m. – 3:15 p.m. *Break*
- 3:15 p.m. – 4:45 p.m. *E-file Overview*
High Cost Form 525 Demonstration
Low Income Form 497 Demonstration
Avoiding common errors and a demonstration of the online filing
process