

**January 13, 2011 - Agenda**

1. RHC Updates
  - New forms and systems
  - FCC Order
  - New web pages
  
2. Requests for assistance?
  - Contact the RHC Help Desk at 1-800-229-5476 or RHC-Admin@usac.org
  - Remember to include your FY, HCP number, and packet number with your request
  
3. [Healthcare Information and Management Systems Society \(HIMSS\) Conference](#)  
February 20-24, 2011 – Orlando, FL
  - One-on-one assistance: booth #3384 in Exhibit Hall B
  - [Workshop](#): Thursday, February 24, 11:15 AM - 12:15 PM, Room 308A
  
4. What do you think of USAC's website? TAKE OUR SURVEY
  - The USAC website is undergoing a renovation. We would like your feedback on our current site so that we can make improvements that benefit you, the user. Please take a moment to complete our short [Website Survey](#). Your feedback is important to us! Feel free to share this survey with other [www.usac.org](http://www.usac.org) visitors.

**Dial-in:** 1 (800) 240-9939

**Passcode:** 6772 932#