以幸存者身份在线申请加入 Lifeline 计划

如果您是家庭暴力、人口贩卖或相关犯罪的幸存者,您可以通过 Lifeline 计划申请获得幸存者福利。Lifeline 是一项联邦计划,旨在降低电话或互联网服务的月费。

如果您的家庭符合条件,您可以获得最长六个月的幸存者福利:

- 每月最多可享 9.25 美元的电话、互联网或捆绑服务费用,或
- 如果您居住在符合条件的部落土地上,则每月最高可达 34.25 美元。

六个月后,您可以申请标准 Lifeline 福利,即互联网或捆绑服务每月最高可获得 9.25 美元的补贴,或电话(仅限语音)服务每月最高可获得 5.25 美元的补贴。

接下来该做什么

请按照以下步骤以幸存者身份在线申请。这通常需要大约10分钟才能完成。您将需要提供文件来验证您的通信服务分离申请,并且可能需要提供您的资格、身份或家庭住址的证明。

如您在申请过程中有任何疑问,请发送电子邮件至 <u>LifelineSupport@usac.org</u>,或致电 (800) 234-9473(美国东部时间上午 9 点至晚上 9 点)联系 <u>Lifeline</u> 支持中心。

请按照以下步骤在线申请 应该执行哪些步骤 点击或单击移动设备或台式计算机 1 ← C ♠ https://www.lifelinesupport.org 上的网络浏览器。 USAC Lifeline Support • 在网址栏中输入 LifelineSupport.org, 然后在 Get Lifeline ✓ Manage My Benefit \vee 移动设备上轻触前往/搜索或 在键盘上按回车键。 Get Connected to Phone • 然后,点击或单击 or Internet Service 立即申请。 Lifeline is a federal program that lowers the monthly cost of phone or internet service. **Apply Now** Recertify 2 轻触或点击如何符合幸 **存者条件**以开始您的申请。 Are you a survivor of domestic violence or human trafficking? We provide additional safeguards to protect your information during the application process. Learn more about how to qualify as a survivor.

最近更新时间: 2024年8月



3	阅读《安全连接法案》并了解以幸 存者身份申请 Lifeline 福利会得到什	Apply as a Survivor
	● 轻触或点击是以确认您想以幸存者身份提出申请,并可以提供文件来验证您的通信服务分离申请。 ○ 如果您没有通信服务分离申请的证明,您可以继续申请 Lifeline,并在收到电话公司的电子邮件、短信或信件后重新以幸存者身份进行申请。 ● 轻触或点击继续。	The Safe Connections Act of 2022 for qualifying survivors ③ What to expect as a survivor: You will be able to select how you want us to reach out to you – either by mail or email. To avoid an abuser seeing your data, we will not send communications that reveal critical information such as your address. You will need to provide documentation verifying your line separation request. ③ Only a limited group of designated personnel will have access to your information. The survivor benefit period lasts for 6 months if you qualify. Would you like to apply under this survivor status? Yes, I'm a survivor and can provide official line separation request documentation. No, I do not want to apply as a survivor and would like to continue with my application under the Lifeline program's typical requirements.
	特写版大宫子文件 / 加礼人们除上	Continue
4	填写您在官方文件(如社会保障卡或由州颁发的身份证件)上显示的名字和姓氏。	What is your full legal name? The name you use on official documents, like your Social Security Card or State ID. Not a nickname. First Name Middle Name (Optional) Last Name(s) If you have multiple last names put them all into the box below.
5	填写您的出生日期。	



6	您想让我们用您社会保障号码的最后四位数字来检查您的身份吗? • 如果是,请输入您的社会安全号码的最后四位数字。 • 如果没有,请选择部落身份证上的号码选项并输入您的部落身份证号码。	How do you want us to check your identity? We'll use this information to see if you're eligible. It won't affect your credit status. Social Security Number (SSN) This is the fastest option if you know the last 4 digits of your SSN. Enter last 4 digits of your SSN XXX - XX - This is required if you're applying for Lifeline. Number on Tribal ID Look for this number on your card or documentation.
7	填写你的家庭住址。 • 这 不能 是邮政信箱。 • 这可以是过去 6 个月的 地址。它不一定是您当前的地址。	What is your home address? The address where you will get service. Do not use a P.O. Box. You will be able to add a mailing address later. Street Number and Name Apt, Unit, etc. 123 Street Road City State Zip Code Your City or Town Choos€✓ O0000
8	您是否符合通过子女或受抚养人获得 Lifeline 福利的条件? • 如果不符合条件,请轻触或点击下一步。 • 前往步骤 9 继续。 • 如果符合条件,请轻触或点击是,然后选择下一步。 • 如果您通过子女或受抚养人获得资格,请转至步骤 8a。	Do you qualify for Lifeline or the Affordable Connectivity Benefit through your child or a dependent? If you do not qualify on your own, you can sign up for Lifeline or the Affordable Connectivity Benefit through your child or dependent if they participate in any of the qualifying programs. No, I qualify by myself. Yes, I qualify through my child or dependent.



8 a	填写您孩子或受抚养者的信息。您需要: • 填写他们的名字和姓氏。 • 填写他们的出生日期。 • 使用他们的社会保障号码或部落身份证号码的最后四位数字来验证他们的身份。 • 轻触或点击"下一步"。 ○ 前往步骤9继续。	What is their full legal name? The name you use on official documents, like your Social Security Card or State ID. Not a nickname. First Name Middle Name (Optional) Last Name(s) If they have multiple last names put them all into the box below. What is their date of birth? Month Day Year MM DD YYYY How do you want us to check their identity? We'll use this information to see if they're eligible. It won't affect their credit status. Social Security Number (SSN) This is the fastest option if you know the last 4 digits of their SSN. Enter last 4 digits of their SSN XXX - XX - Number on Tribal ID Look for this number on their card or documentation.
		Back
9	创建一个帐户来保存您的信息并继续您的申请。 • 输入用户名。它可以是电子邮件地址或唯一ID。 • 输入由字母、数字和符号混合组成的密码。 • 再次输入相同的密码。	Choose your username. Choose something you can easily remember like your email address or your name in some form. Save this information somewhere secure because you will need to use it again. Username



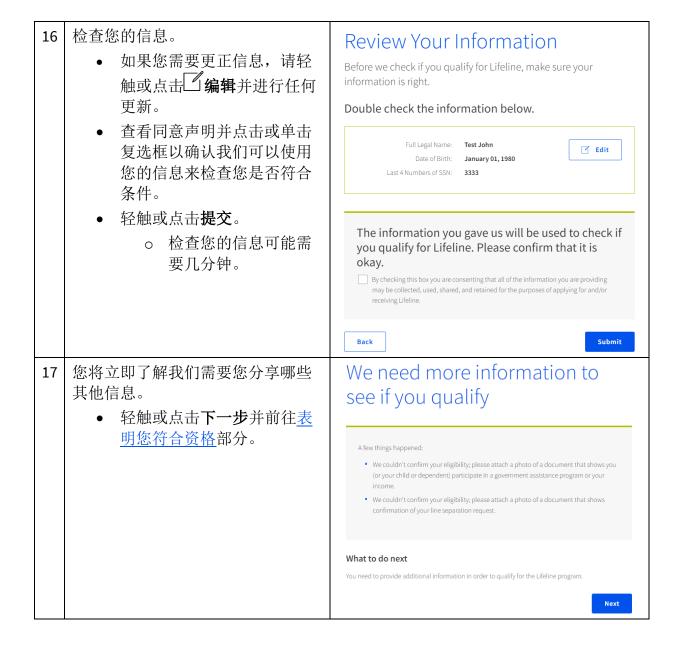
		Choose your password. Make sure it is something you can remember. Save this information somewhere secure because you will need to use it again. Password Requirements 1 At least 8 characters long 1 At least 1 capital letter 1 At least 1 number (0-9) 1 At least 1 special character (1@#\$%^&*') 1 No restricted phrases ? Confirm Password Type the same password again.
10	告诉我们您喜欢的联系方式。 • 轻触或点击 电子邮件 或 邮件 • 我们会将与您申请相 关的通知发送至您选 择的选项。	What is your preferred way to be contacted? We will send you information about your Lifeline application and benefits to the location you select. Email Mail
11	填写您的联系信息。 • 输入您的电子邮件地址。 • 输入您的电话号码(可选)。 • 如果邮寄地址与您的家庭住址不同,请轻触或点击复选框输入邮寄地址。	Your Contact Information What is your email address? We will use your email to send you important reminders and information about your application and enrollment. example@email.com I want to provide an alternate email. What is your phone number? (Optional) () - By providing a phone number, you consent to letting USAC contact you at that phone number via artificial or prerecorded voice message or text for important reminders and updates about your Lifeline or ACP benefit. For text messages, message and data rates may apply. Text STOP to end messages. Do you want to provide a mailing address? Yes, my mailing address is different than home address



12	告诉我们您的首选语言(可选)。 • 轻触或点击 英语、西班牙语 或 两者 。	What is your preferred language? (Optional) We will send outreach to you about your Lifeline or ACP benefit in the language(s) you select. You may select more than one language. English Español Both
13	查看条款和条件。	Terms & Conditions By checking this box, I accept the terms and conditions of the National Verifier system. Back Submit
14	轻触或点击 开始 Lifeline 申请 以继续填写您的申请。	My Applications Here are all your applications from the last 180 days. You can start a new application when your last one expires. Return to Application Start Lifeline Application
15	告诉我们您如何获得资格。 • 轻触或点击所有适用项旁边的复选框。 • 轻触或点击下一步。	Confirm your program participation Which of the following programs do you participate in? Check all that apply. SNAP (Supplemental Nutrition Assistance Program) or Food Stamps () Medicaid Supplemental Security Income (SSI) Federal Housing Assistance () Veterans Pension and Survivors Benefit Programs Tribal Specific Program (only choose if you live on Tribal lands) FEMA's Individuals and Households Program (IHP) () I don't think I participate in any of these programs, show me more programs available to me as a survivor. I don't think I participate in any of these programs, I may qualify through my income. I don't participate in any of these, but I have a child or dependent who may. ()

最近更新时间: 2024年8月







表明您符合资格

本部分将展示您需要执行哪些操作才能分享通信服务分离申请的证明,以及在我们需要您提供资格、身份或地址证明时您应该怎么做。如需获取更多信息,请查看我们的《可接受文件指南》(提供英语和西班牙语)。

如果您需要向我们展示,该怎么办 应该执行哪些步骤 您的地址证明 Find your address on the map below 您可能需在地图上找出您所居住的位置来确认 您的地址。 We couldn't find your address, please show us where you live on the map. 告诉我们您住在哪里。 How to find your address on the map • 点击或单击地图将图钉移动到您的地 址,或使用(+)按钮放大。 • 在地图上找到地址后,请轻触或点击大 头针图标。 • 轻触或点击下一步。 Longitude 您的家庭证明 Someone at Your Address Already Gets Lifeline or the Affordable Connectivity 您可能会被要求确认您的家庭是否有资格获得 Benefit Lifeline 福利。 We need more information to determine whether you qualify for Lifeline or the Affordable Connectivity Benefit. 每个家庭每月只能领取一项福利。家庭是一群 Do you share money (income and expenses) with another adult who gets Lifeline or the Affordable Connectivity Benefit? 生活在一起、共享金钱的人, 即使他们彼此没 This can be the cost of bills, food, etc., and income. If your spouse receive the Affordable Connectivity Benefit, please answer "Yes" to this question. 有亲属关系。 • 回答问题。 轻触或点击**下一步**。 for Lifeline or the Affordable Connectivity Benefit. If you do need to come back to this site and fill this form out again.



您的社会保障号码证明

您可能会被要求提供一份文件来确认您的社会 安全号码。

- 共享包含以下内容的文档:
 - 1. 您的名字和姓氏,
 - 2. 您社会保障号码的最后四位数 字。
- 轻触或点击拍照或选择文件,以附加照片或文件副本。
- 轻触或点击下一步。

Share proof of your Social Security number (SSN)

Your document must include:

- Your first and last name:
- The last four digits of your Social Security number
 xxx-xx-3333

Here are common examples:

- A Social Security Card
- A Social Security Benefit Statement (SSA-1099)
- A W-2 from the last 2 years
- A prior year's state, federal, or Tribal tax return

How to add your photo or scanned copy

Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types: jpg, jpeg, png, pdf, or gif.

- Make sure your image is not blurry
- Make sure your document is not cut off and we can see all four sides
- Make sure you have good lighting

Choose a file

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您的部落身份证号码证明

系统可能会要求您提供一份文件来确认您的部 落身份证号码。

- 分享包含以下内容的文件:
 - 1. 您的姓和名,
 - 2. 您的部落身份证号码。
- 轻触或点击**拍照或选择文件**,以附加照片或文件副本。
- 轻触或点击下一步。

Share proof of your Tribal ID Number

Your document must include:

- Your first and last name:
- Your first and last name
- Your Tribal ID Number:

333333

Here are common examples:

- A Tribal ID card
- An official certificate or letter from your tribe's enrollment office
- A Certificate of Degree of Indian Blood (CDIB)

Common mistakes:

- Some CDIB cards do not include the required information. If yours does not, then it will not be accepted.

How to add your photo or scanned copy

flease attach a picture or scanned copy of your document. Files must be less than 10 MB and

- Make sure your image is not blurry
- Make sure your document is not cut off and we can see all four sides.
- Make sure you have good lighting

Choose file

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您的出生日期证明

您可能会被要求提供一份文件来确认您的出生 日期。

- 分享包含以下内容的文件:
 - 1. 您的姓和名,
 - 2. 您的出生日期。
- 轻触或点击**拍照或选择文件**,以附加照片或文件副本。
- 轻触或点击下一步。

Share proof of your date of birth

Your document must include:

- Your first and last name:
 Test John
- Your date of birth:

Here are common examples:

- A Driver's license that is not expired
- A Passport that is not expired
- A birth certificate
- A U.S. government, military, state or Tribal issued ID that includes your date of birth and is not expired
- A Certificate of Naturalization, Certificate of U.S. Citizenship, or Consular Matricular ID

How to add your photo or scanned copy

Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types: jpg, jpeg, png, pdf, or gif.

- Make sure your image is not blurry
- Make sure your document is not cut off and we can see all four sides
- Make sure you have good lighting

Choose a file

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在世证明

系统可能会要求您分享一份文件来确认您在世。

- 共享包含以下内容的文档:
 - 1. 您的名字和姓氏,
 - 2. 发行日期在最近三个月内。
- 轻触或点击拍照或选择文件,以附加照片或文件副本。
- 轻触或点击下一步。

Share proof of life

Your document must include:

- Your first and last name
 Test John
- An issue date within the last three months

Here are common examples:

- A current utility bill
- A paystub
- A mortgage or lease statement
- A retirement or pension statement of benefits
- A notarized letter that confirms your identity and that you are alive

How to add your photo or scanned copy

Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types: jpg, jpeg, png, pdf, or gif.

- Make sure your image is not blurry
- Make sure your document is not cut off and we can see all four sides.
- Make sure you have good lighting

Choose file

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资格证明

系统可能会要求您分享可确认您符合条件的文件(如您的收入相关文件或证明您参与某项政府计划的文件)。

- 选择您获得资格的方式。
- 轻触或点击"下一步"。

收入证明

要展示您的收入证明,您需要:

- 告诉我们您家有多少人。
- 确认您的年收入是否等于或低于所示的 金额。
- 分享包含以下内容的文件:
 - 1. 您的姓名或您受抚养人的姓名,
 - 2. 您的年收入,
 - 3. 签发日期在过去12个月内。

您的计划参与证明

要展示您的计划参与证明, 您需要:

- 告诉我们您参与了哪个计划。
- 分享包含以下内容的文件:
 - 1. 您的姓名或您受抚养人的姓名,
 - 2. 该计划的名称,
 - 3. 签发该文件的政府、部落实体或 项目管理者的名称,
 - 4. 签发日期在过去 12 个月内,或 者到期日期是将来的日期。

Share more information to see if you qualify With your help, we can confirm you qualify in a few more steps.

Do you have a document that shows your income?

Yes. I have a document such as pay stubs, last year's tax return, or a social security

 No. But I have a document that shows I (or my child or dependent) participate in a program such as SNAP or Medicaid.

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Share more information to see if you qualify based on income

You may qualify if your annual income meets certain requirements

How many people live	e in your household?⑦
1	
Is your annual income	e at or below \$20,331?⑦
○ Yes	
No. But I have a document that sh program such as SNAP or Medicai	nows I (or my child or dependent) participate in a d.
	_
Back	Ne

Share proof of your program

Which program do you, your child or dependent take part in?

participation

rod must provide proof of participation for the program you choose.
SNAP (Supplemental Nutrition Assistance Program) or Food Stamps ③
Medicaid
Supplemental Security Income (SSI)
Federal Housing Assistance ①
Veterans Pension and Survivors Benefit Programs
Tribal Specific Program (only choose if you live on Tribal lands)
FEMA's Individuals and Households Program (IHP) ?

I don't think I (or my child or dependent) participate in any of these programs. Show me more programs available to survivors.

I don't think I (or my child or dependent) participate in any of these programs, but I may qualify through my income.

You will have until 12/16/2024 to provide more documents so we can determine whether you qualify to Lifeline. If we don't receive this information by then, you will need to come back to this site and fill this form out again.

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您的线路分离请求证明 要展示您的通信服务分离申请证明, • 轻触或点击是以确认您具有通信服务分离申请文件。 • 轻触或点击下一步。 • 分享包含以下内容的文件: ○ 您的名字和姓氏, ○ 您的名字和姓氏, ○ 您的目话公司的名称。 • 轻触或点击拍照或选择文件,以附加照片或文件副本。 • 阅读每项陈述并输入您的姓名首字母形式。 • 轻触或点击下一步。	Share proof of your line separation request if applying as a survivor Do you have confirmation of your line separation request? When you call your phone company to separate a line, they will provide confirmation of your request. Yes, I can provide documentation for my line separation request Select this option to apply for the survivor benefit, You must have confirmation of a legitimate line separation request from your phone company, or be able to get one to qualify. No, I can't provide documentation for a line separation request You may still qualify for the standard Lifeline benefit, in the future if you want the survivor benefit, you will need to submit a new application. Back



Share proof of your line separation
request
When applying for Lifeline, we will need proof that you asked your phone company to separate a phone line that you shared with an abuser.
The phone company's documentation will confirm that you made the request.
Your document must include
1. Your name
2. A date within the last 12 months
3. The name of your phone company
Here are common examples • An email • A text message • A letter
How to add your photo or scanned copy
Please attach a picture or scanned copy of your document. Files must be less than 10
MB and one of the following file types: jpg, jpeg, png, pdf, or gif.
 Make sure your image is not blurry
 Make sure your document is not cut off and we can see all four sides
Make sure you have good lighting
Take a photo
Type your initials below to certify
Initial I certify that I have received documentation from my service provider that I submitted a legitimate line separation request, and I am submitting my application with evidence of that documentation.
Initial Understand that by qualifying for Lifeline through the Safe Connections Act (SCA), I am eligible for the benefit for 6 months, I understand that once the 6 month benefit period is ower, I may qualify for Lifeline through participation in another qualifying program or by confirming my initial income is at or below 139% of the Federal Poverty Guidelines.
What if I don't have proof that I received a line separation?
How can ledit my information?
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最后一步是认证并签署申请表。 I agree, under penalty of perjury, to the following statements: 阅读每项陈述并输入您的姓名首字母形 Initial benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty 输入您的名字和姓氏。 Lagree that if I move I will give my service provider my new address 点击或单击复选框以确认您了解这是一 个数字签名。 Initial 轻触或点击**提交**。 1. I, or the person in my household that qualifies, do not qualify 2. Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services). Initial I know that my household can only get one Lifeline benefit and, to the best of my knowledg Lifeline benefit. Initial | Lagree that all of the information I provide on this form may be collected, used, shared, and retained for the purposes of applying for and /or receiving the Lifeline Program benefit. I understand that if this information is not provided to the Lifeline Program Administrator, I will not be able to get Lifeline benefits. If the laws of my state or Tribal government require it, I agree that the state or Tribal government may share information about my benefits for a qualifying program with the Lifeline Program Administrator. The information shared by the state or Initial All the answers and agreements that I provided on this form are true Initial I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in f jail time, de-enrollment, or being barred from the program Initial If I need to recertify my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program eline benefit will stop. If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 54.400(e) of the Lifeline rules. ② Initial Your Signature I understand this is a digital signature, and is the same as if I signed my name with a We are reviewing your 您已提交申请! documents 审核完成后, 我们将通过电子邮件或邮 件联系您,并指导您完成后续操作。



- 一旦您的申请获得批准,您的下一步是:
 - <u>与参与该计划的电话或互联网公司联系</u> 以获得您的幸存者福利。
 - 请在截止日期前报名,否则您需要重新 申请。

