

Hawaii Wildfires Special Relief

If you participate in the Federal Emergency Management Agency's (FEMA's) Individuals and Household Program (IHP) as a result of the Hawaii Wildfires, you may be eligible for the Lifeline program.

Lifeline is a federal program that helps lower the monthly cost of your phone or internet service.*



WHAT ARE THE LIFELINE PROGRAM BENEFITS?

- A service discount of up to \$9.25/month
- A service discount of up to \$34.25/month if you live on qualifying Tribal lands



HOW CAN I QUALIFY?

There are several ways to qualify for Lifeline:

- If you, or your child or dependent are enrolled in FEMA's IHP.
- If you, or your child or dependent are enrolled in Medicaid, SNAP, SSI, Federal Public Housing Assistance, Veterans Pension and Survivors Benefit, or certain Tribal assistance programs.
- If your household income is at or below 135% of the federal poverty guidelines.

Learn more about **how you qualify**.



HOW DO I SIGN UP?*

1 | Apply

Apply online at [LifelineSupport.org](https://lifelinesupport.org) or **print the application** and apply by mail.

2 | Get your benefit

Contact a phone or internet company to get your benefit.



WHAT DOCUMENTS DO I NEED?

You may need to provide documents to confirm your eligibility, identity, or address. We'll let you know what to submit if we need more information to process your application.

- If you need to show you participate in FEMA's IHP, provide your approval letter and make sure it includes the information below:

- Your first and last name
- Enrollment date
- The name of the program
- Approval that you're receiving assistance due to the Hawaii Wildfires (DR-4724-HI).

*Applications for Lifeline using IHP due to the Hawaii Wildfires will be accepted until February 25, 2024.

Documents provided in email format, or a screenshot from DisasterAssistance.gov are acceptable.

Learn more about **what documents to submit**.



WHERE CAN I GET HELP WITH MY APPLICATION?

Call us at (800) 234-9437 or email us at LifelineSupport@usac.org. We're open 7 days a week between 9:00 a.m. and 9:00 p.m. ET.



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