WHAT ARE THE LIFELINE PROGRAM BENEFITS?

- A service discount of up to $9.25/month
- A service discount of up to $34.25/month if you live on qualifying Tribal lands

HOW CAN I QUALIFY?

There are several ways to qualify for Lifeline:

- If you, or your child or dependent are enrolled in FEMA's IHP.
- If you, or your child or dependent are enrolled in Medicaid, SNAP, SSI, Federal Public Housing Assistance, Veterans Pension and Survivors Benefit, or certain Tribal assistance programs.
- If your household income is at or below 135% of the federal poverty guidelines.

Learn more about how you qualify.

WHAT DOCUMENTS DO I NEED?

You may need to provide documents to confirm your eligibility, identity, or address. We’ll let you know what to submit if we need more information to process your application.

- If you need to show you participate in FEMA's IHP, provide your approval letter and make sure it includes the information below:
  - Your first and last name
  - Enrollment date
  - The name of the program
  - Approval that you’re receiving assistance due to the Hawaii Wildfires (DR-4724-HI).

*Applications for Lifeline using IHP due to the Hawaii Wildfires will be accepted until February 25, 2024.

Documents provided in email format, or a screenshot from DisasterAssistance.gov are acceptable.

Learn more about what documents to submit.

WHERE CAN I GET HELP WITH MY APPLICATION?

Call us at (800) 234-9437 or email us at LifelineSupport@usac.org. We’re open 7 days a week between 9:00 a.m. and 9:00 p.m. ET.

Apply online at LifelineSupport.org or print the application and apply by mail.

Contact a phone or internet company to get your benefit.