INDIVIDUAL ELIGIBILITY
You qualify for a discount if:

- You participate in any ONE of these government benefit programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Supplemental Security Income (SSI)

— OR —

- Your income is at or below 135% of the federal poverty guidelines

HOUSEHOLD ELIGIBILITY
A household is a group of people that share income and expenses.

- You are only allowed to get one Lifeline discount per household.
- If you share housing, complete the Household Worksheet.
- The worksheet is available on our website, LifelineSupport.org. You can also ask your Lifeline service provider.

THREE WAYS TO APPLY

APPLY ONLINE
Find the online application at LifelineSupport.org.

MAIL YOUR APPLICATION
Print an application from LifelineSupport.org. Fill out and mail it with proof of eligibility to:
Lifeline Support Center
PO Box 1000
Horseheads, NY 14845

CONTACT A PHONE OR INTERNET COMPANY
Find a company that provides Lifeline at LifelineSupport.org. Click Companies Near Me.

If you live in CA (CaliforniaLifeline.com), OR (Lifeline.Oregon.gov), or TX (TexasLifeline.org), visit the website for your state to find out how to apply.

HOW TO SHOW YOU ARE ELIGIBLE
You may need to show proof that you qualify for Lifeline, such as:

- A copy of your SNAP or program letter OR
- A copy of your pay stub or tax return to prove your income is at or below 135% of the federal poverty guidelines.

*If you live on Tribal Lands, you may receive an additional discount toward your service.

If you have a disability and need assistance with your application, contact the Lifeline Support Center.

LIFELINE SUPPORT CENTER
(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK
LifelineSupport@usac.org | www.LifelineSupport.org

Lifeline is a Federal Communications Commission (FCC) program to help make communications services more affordable for eligible consumers. The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.