TIPS FOR APPLICANTS ON TRIBAL LANDS

• Check the “Tribal Lands” Box.
• Provide a Tribal ID Number if a SSN is unavailable.
• Your Lifeline company can help determine whether your address is on Tribal lands.
• Ask your service provider about Tribal Link-Up. You may be able to get up to $100 toward your connection to home service.

NOTE: An applicant living at a residence without an identifiable address will be asked to provide Geo-coordinates for the physical location. If you don’t have this information, you can provide USAC a map that identifies the location of the residence, landmarks, and distances.
Lifeline is a federal program that helps lower the monthly cost of your phone or Internet service.

HOW TO KEEP YOUR BENEFIT

USE IT OR LOSE IT
If your mobile phone or Internet is free, use it at least once every 30 days to keep the benefit.

RECERTIFICATION
Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

We will send you a letter asking you to recertify your benefit ONLY if we are unable to confirm you are still eligible.

What to do if asked to recertify:

• Call (855) 359-4299 OR
• Complete the form online at LifelineSupport.org OR
• Complete the recertification form and mail it to:
  Lifeline Support
  PO Box 1000
  Horseheads, NY 14845

You may check your Lifeline Benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.

If you live in CA (CaliforniaLifeline.com), OR (Lifeline.Oregon.gov), or TX (TexasLifeline.org), visit the website for your state to find out how to recertify.

LIFELINE SUPPORT CENTER

(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK

LifelineSupport@usac.org | LifelineSupport.org

If you have a disability and need assistance with your application, contact the Lifeline Support Center.

Contact your phone or Internet company about your phone, Internet service, or bill.

Lifeline is a Federal Communications Commission (FCC) program to help make communications services more affordable for eligible consumers. The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.