Lifeline is a federal program that helps lower the cost of your monthly phone or Internet bill.*

**HOW TO KEEP YOUR BENEFIT**

**USE IT OR LOSE IT**
If your mobile phone or Internet is free, use it at least **once every 30 days** to keep the benefit.

**RECERTIFICATION**
Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

We will send you a letter asking you to renew your benefit **ONLY** if we are unable to confirm you are still eligible.

**What to do if asked to renew:**
- Call (855) 359-4299 OR
- Complete the form online at **CheckLifeline.org** OR
- Complete the Renewal form and mail it to:
  - Lifeline Support Center
  - P.O. Box 7081
  - London, KY 40742

You may check your Lifeline Benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.

**TRANSFER YOUR BENEFIT**
You may change the phone or internet company registered with Lifeline at any time.

To do so:
- Talk to your new company to make the switch—some companies may have transfer costs.
- Reapply to Lifeline to confirm you are still eligible.
- Search for a phone or internet company at **www.LifelineSupport.org**.
  - Click **Companies Near Me**.

**LIFELINE SUPPORT CENTER**

**(800) 234-9473** | **9 AM-9 PM ET** | **7 DAYS PER WEEK**

LifelineSupport@usac.org | www.LifelineSupport.org

Contact your phone or internet company about your phone, internet service, or bill.

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* If you live on federally recognized Tribal Lands, you may receive an additional discount towards your service.

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USAC is an independent not-for-profit designated by the FCC.