TIPS FOR APPLICANTS ON TRIBAL LANDS

Check the “Tribal Lands” Box.

Provide a Tribal ID Number if an SSN is unavailable.

Your Lifeline company can help determine whether your address is on Tribal lands.

Ask your service provider about Tribal Link-Up. You may be able to get up to $100 toward your connection to home service.

NOTE: An applicant living at a residence without an identifiable address will be asked to provide Geo-coordinates for the physical location. If you don’t have this information, you can provide USAC a map that identifies the location of the residence, landmarks, and distances.

*LifeLine’s Tribal Lands is defined in 47 CFR §54.400 (e). Go to LifelineSupport.org and select “Tribal Lands” for more information.

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Lifeline
Lifeline is a federal program that helps lower the cost of your monthly phone or Internet bill.

HOW TO KEEP YOUR BENEFIT

USE IT OR LOSE IT
If your mobile phone or Internet is free, use it at least once every 30 days to keep the benefit.

RECERTIFICATION
Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

We will send you a letter asking you to recertify your benefit ONLY if we are unable to confirm you are still eligible.

What to do if asked to recertify:
• Call (855) 359-4299 OR
• Complete the form online at CheckLifeline.org OR
• Complete the recertification form and mail it to:
  Lifeline Support Center
  P.O. Box 7081
  London, KY 40742

You may check your Lifeline benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.

TRANSFER YOUR BENEFIT
You may change the phone or Internet company registered with Lifeline at any time.

To do so:
• Talk to your new company to make the switch—some companies may have transfer costs.
• Reapply to Lifeline to confirm you are still eligible.
• Search for a phone or Internet company at www.LifelineSupport.org. Click Companies Near Me.

LIFELINE SUPPORT CENTER

(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK

LifelineSupport@usac.org | www.LifelineSupport.org

If you are person with a disability and need assistance with your Lifeline application, contact the Lifeline Support Center.

Contact your phone or internet company about your phone, Internet service, or bill.