TIPS FOR APPLICANTS ON TRIBAL LANDS

- Check the “Tribal Lands” Box.
- Provide a Tribal ID Number if a SSN is unavailable.
- Your Lifeline company can help determine whether your address is on Tribal lands.
- Ask your service provider about Tribal Link-Up. You may be able to get up to $100 toward your connection to home service.

NOTE: An applicant living at a residence without an identifiable address will be asked to provide Geo-coordinates for the physical location. If you don’t have this information, you can provide USAC a map that identifies the location of the residence, landmarks, and distances.

Universal Service Administrative Co.

LIFELINE SUPPORT CENTER
(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK
LifelineSupport@usac.org | www.LifelineSupport.org
Lifeline is a federal program that helps lower the cost of your monthly phone or Internet bill.

**HOW TO KEEP YOUR BENEFIT**

**USE IT OR LOSE IT**
If your mobile phone or Internet is free, use it at least **once every 30 days** to keep the benefit.

**RECERTIFICATION**
Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

We will send you a letter asking you to renew your benefit ONLY if we are unable to confirm you are still eligible.

**What to do if asked to renew:**
- Call (855) 359-4299 **OR**
- Complete the form online at [www.Checklifeline.org/lifeline](http://www.Checklifeline.org/lifeline) **OR**
- Complete the Renewal form and mail it to:
  
  Lifeline Support Center  
  P.O. Box 7081  
  London, KY 40742

You may check your Lifeline Benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.

**TRANSFER YOUR BENEFIT**
You may change the phone or Internet company registered with Lifeline at any time.

To do so:
- Talk to your new company to make the switch—some companies may have transfer costs.
- Reapply to Lifeline to confirm you are still eligible.

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Contact your phone or Internet company about your phone, internet service, or bill.